

Grievance Redressal Cell

The college has a transparent and multi-layered grievance redressal system for the students. It has been established in the college to promote and maintain a conducive and unprejudiced education environment. The main aim of Grievance Redressal Cell is to ensure effective redressal of student's grievances to solve their academic and administrative problems with an impartial and fair approach and to make stay of the students in Kanya Maha Vidyalaya comfortable and stress free. It acts as a bridge between the college authorities and the students. The nature of grievance may include such as related to Admissions, Prospectus, Examination conduct, Academics, Documents, Fee issues, Canteen, College and Hostel stay. Since its establishment, the cell has been continuously striving to solve problems in a rapid and effective manner.

Policy Guidelines

- Students having a problem can approach the members of Grievance Redressal Cell operating under the aegis of Department of Student Welfare.
- Students can submit their complaints in writing to the members of Grievance Redressal Cell and can submit the complaints personally on the basis of strict secrecy.
- The grievance of the students can also be sent at college mail id.
- All the cases are taken up by the committee and are resolved at the earliest.
- It is aimed to resolve all grievances in the shortest possible time.

Students can derive redressal if required, even from the highest level of authority.

Grievance Committee	<ul style="list-style-type: none">● Ms. Hardeep (Examination related)● Mrs. Veena Deepak (Examination related)● Mrs. Neeti Kapoor (General Grievances)● Dr. Madhumeet (General Grievances)● Dr. Pratima Mahindru (General Grievances)● Mrs. Ashima Sahni (General Grievances)● Dr. Natasha Sharma (Grievance redressal)
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