

Exam Code: 113903
(30)

Paper Code: 3323

**Programme: Bachelor of Vocation (Hospitality and
Tourism) Semester-III**

Course Title: Tourism Products

Course Code: BVHL-3661

Time Allowed: 3 Hours

Max Marks: 80

Attempt five questions in all, selecting at least one question from each section. Fifth question can be attempted from any Section. Each question carries equal (16) marks.

Section-A

1. Define tourism and write detailed note Tourism geography in India.
2. Discuss in 250-300 words about unique features of tourism products in India

Section-B

3. Explain in detailed classical dances, dance styles and folk dances of India.
4. Write a detailed note on various festivals and fairs in India.

Section-C

5. Discuss in details two different the historical monuments of tourist significance in India
6. Elaborate religious tourism and write in detail about two World heritage sites in India.

Section-D

7. What do you mean by nature based tourism? Elaborate the concept of botanical gardens and zoological parks in India.
8. What do you mean by Hill side tourism? Write a note on adventure tourism in India.

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**Programme: Bachelor of Vocation (Hospitality and
Tourism) Semester-III**

Course Title: Tourism Geography

Course Code: BVHL-3662

Time Allowed: 3 Hours

Max Marks: 80

Note: Candidates are required to attempt five questions in all selecting at least one question from each section. The fifth question may be attempted from any Section. Each question carries equal marks.

Provide World map/Asia map to candidates

Section-A

1. Write a detailed note on scope and contents of geography of tourism. Explain Leiper's Model.
(16X1)
2. Write brief note on following:
 - a. Thar Desert
 - b. Aravalli ranges
 - c. Delta planes
 - d. Deccan plateau(4X4)

Section-B

3. Explain with suitable examples "impact of weather and climate on tourism" (16X1)
4. Explain the following:
 - a. Seasonal rhythm
 - b. Climate seasonality in tourism (8X2)

Section-C

5. Explain the following:
 - a. Longitudes & latitudes
 - b. Eastern and western hemisphere
 - c. North Pole and South Pole
 - d. GMT ' & International Date Line (4X4)
6. Explain the following:
 - a. Map & types of map
 - b. Locate following 8 destination on map:
JAMMU, AMRITSAR, SHIMLA, PRAYAGRAJ, BALI,
KATHMANDU, BANGKOK, and DUBAI. (8X2)

Section-D

7. Explain the tourist destinations of SAARC nations. (16)
8. a. Wine routs of Africa
b. Tourist attractions of Nepal. (8X2)

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Paper Code: 3325

Programme: Bachelor of Vocation (Hospitality and
Tourism) Semester-III

Course Title: Travel Agency and Tour Operation Business

Course Code: BVHL-3663

Time Allowed: 3 Hours

Max Marks: 80

Note: Candidates are required to attempt five questions selecting at least one question from each section. The fifth question may be attempted from any Section.

Section-A

1. Explain the following:
 - a. IATA rules and regulations for travel agency approval
 - b. DOT rules and regulations For travel agent approval(2X8)
2. Explain the complete procedure and process to setup a travel agency in Chandigarh. (1x16)

Section-B

3. Explain the important considerations for itinerary preparations. What are the disadvantages of itinerary? (1x16)

4. Design an extended itinerary of 15-days for Singapore, Malaysia and Thailand for a Honeymoon couple.

(1x16)

Section-C

5. What is VISA? Explain the importance and types of VISA, tourist VISA and VISA on arrival. (1x16)
6. Explain the detailed procedure of Preparing Visa cases. What Formalities are required for US-VISA? (1x16)

Section-D

7. Explain the various requirements of Inbound, Outbound and Domestic tour packages. (1x16)
8. Explain the following:
 - a. Types of package tours;
 - b. Use of CRS in travel agencies. (1x16)

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Paper Code: 3326

**Programme: Bachelor of Vocation (Hospitality and
Tourism) Semester-III**

Course Title: Tour Guiding and Leading

Course Code: BVHL-3664

Time Allowed: 3 Hours

Max Marks: 80

Note: Attempt five questions selecting one question from each section. The fifth question may be attempted from any section. Each question carries 16 marks.

Section -A

1. What is expected from a tour guide? Discuss the role of a Tour guide.
2. Explain what is the approach a tour guide should go for to make his tour standout.

Section -B

3. Give the definition of Escort and describe the qualities of a good Escort.
4. What are the essential skills required for a successful tour guide?

Section -C

5. Explain if there is a discrepancy between what you planned to do on tour and what the guests want to do. How do you handle it?
6. What is heritage interpretation? Discuss the principles of heritage interpretation.

Section -D

7. Write notes on: (Any two)
 - (i) Hotel procedure.
 - (ii) The emergency fund.
 - (iii) Emergency procedure during a tour.
8. Discuss the advantages and disadvantages of a cruise in comparison with a land-based vacation.

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Paper Code: 3327

**Programme: Bachelor of Vocation (Hospitality and
Tourism) Semester-III**

Course Title: Principles and Practices of Tourism

Course Code: BVHL-3665 ✓

Time Allowed: 3 Hours

Max Marks: 80

Note: Attempt five questions in all selecting at least one question from each section. fifth question may be attempted from any section. Each question carries 16 marks.

Section -A

1. Define tourism and discuss the nature and scope of tourism in India.
2. Briefly elaborate the developments in travel and tourism industry through ages.

Section-B

3. Write a short note on (20-25 Words each)
 - i. Visitor
 - ii. Amenities
 - iii. FHRAI
 - iv. Traveller

- v. Excursionist
 - vi. Transient traveller
 - vii. Recreation
 - viii. Medical Tourism
4. What is a passport? List down various types of passports required by an international traveler.

Section-C

5. Briefly explain the characteristics of tourism industry.
6. Elaborate accommodation industry? Classify the types of accommodation available to tourists in India.

Section-D

7. With the help of a suitable diagram explain Leiper's model of tourism attraction systems
8. Elaborate the following
- i. ITDC
 - ii. FHRAI
 - iii. IATO
 - iv. TAAI
 - v. UNVVTO
 - vi. IATA
 - vii. UFTAA
 - viii. PA

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Paper Code: 3328

**Programme: Bachelor of Vocation (Hospitality and
Tourism) Semester-III**

Course Title: Advanced Course in Room Division

Course Code: BVHL-3666

Time Allowed: 3 Hours

Max Marks: 80

Note: Attempt five questions, selecting at least one question from each section. Fifth question can be attempted from any Section. Each question carries 16 marks.

Section-A

1. What are the various types of guest complaints? Explain complain handling procedure in detail.
2. Describe registration process in a five-star hotel with the help of a GRC form.

Section-B

3. Enlist various general safety practices for guests adopted in a five-star hotel.
4. Discuss the various payment methods offered to guests during check-out from a five star hotel.

Section-C

5. What do you mean by communication? Explain barriers of communication in detail.
6. What are the 7 principles of effective communication?

Section-D

7. Discuss the luggage handling and guest message handling procedures in five star hotels?
8. Explain communication process with the help of a suitable diagram.