

# Analysis of Students Satisfaction Survey & Action Taken Report (2022-23)

Submitted by  
Internal Quality Assurance Cell

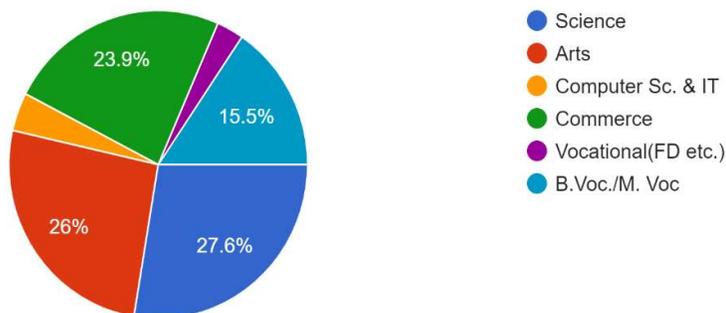
## I) Analysis of Survey

The student satisfaction survey of session 2022-23 regarding teaching learning process was carried out by Internal Quality Assurance Cell by a questionnaire which was sent to students in online mode on 02<sup>nd</sup> April 2022. A time line of one week was provided to students to fill and submit it. The responses received from students were analysed and the analysis report along with their responses is provided below:

### Q1. Stream of Students:

Stream

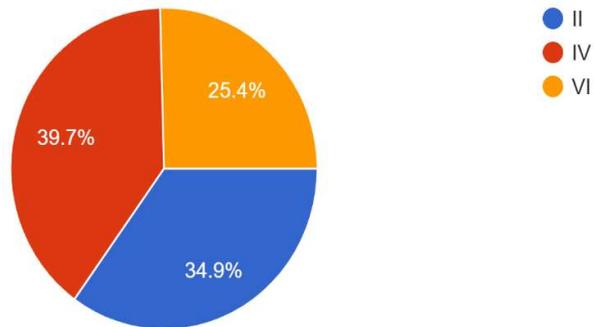
547 responses



- Student satisfaction survey was filled by 27.6% Science, 26% Arts, 23.9% Commerce, 15.5% B.Voc./M.Voc., 4% Computer Sc. & IT and 3% Vocational(FD etc.) students

## Q2. Semester of Students

Semester  
547 responses



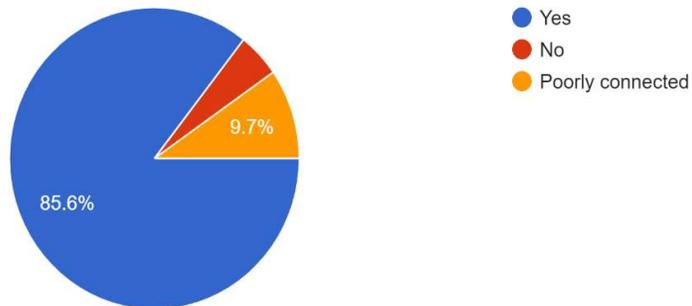
- Student satisfaction survey was filled by 39.7% Semester IV, 34.9% semester II and 25.4 % Semester VI students

## Q3. Location of Students

## Q4.

Are you well connected to Internet?

547 responses

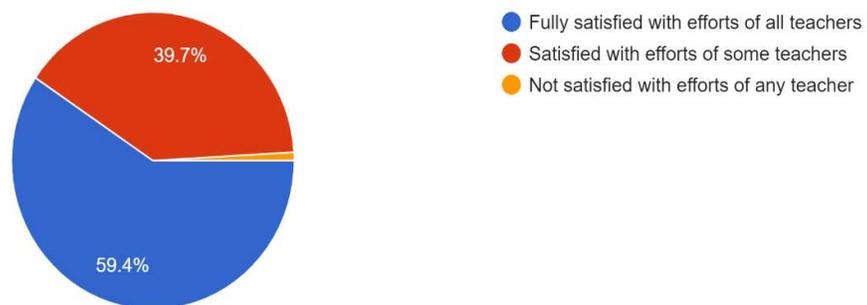


- In this survey, we found 85.6% Students were well connected to internet, 9.7 % poorly connected and just 4.7% student were not connected to internet.

## Q5.

Are you satisfied with efforts done by teachers to deliver on-line and off- line lectures?

547 responses

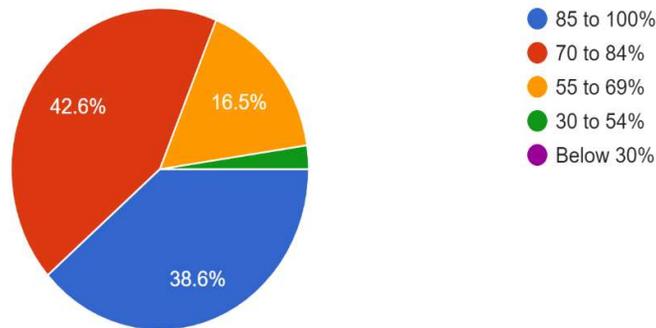


- In the question about efforts put by teachers, 59.4% students were fully satisfied with efforts of all teachers but 39.7% were satisfied with efforts of some teachers and a few numbers of students were not satisfied with efforts of any teacher.

## Q6.

How much of the syllabus was covered in the class?

547 responses

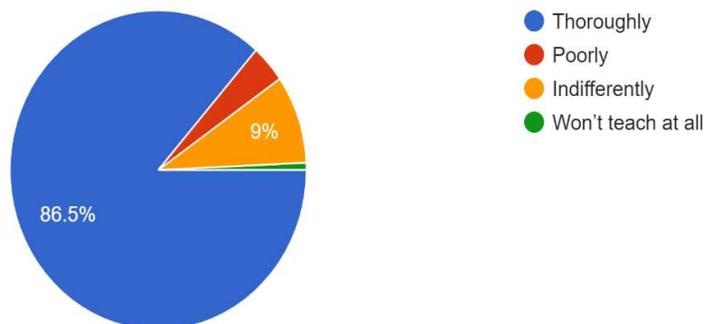


Syllabus covered in class	% of Students
85 to 100%	38.6%
70 to 84%	42.6%
55 to 69%	16.5%
30 to 54%	2.3%
Below 30%	Nil

## Q7.

How well did the teachers prepare for the classes?

547 responses

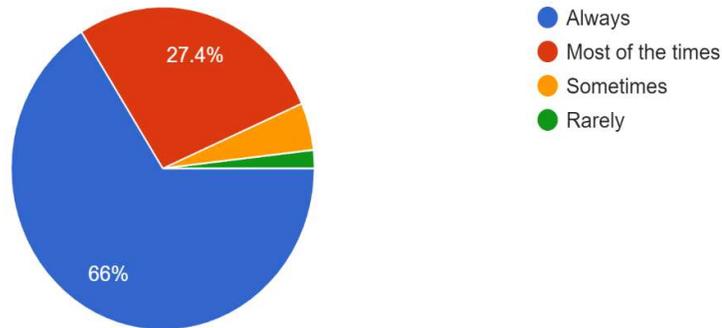


- About lecture preparation of teachers, 86.5% students said that teachers thoroughly prepare for classes, 9% students were of the view that they were indifferently prepared, 3% said poorly prepared and 1.5% said teachers won't teach at all.

## Q8.

Are teachers punctual for their lectures?

547 responses

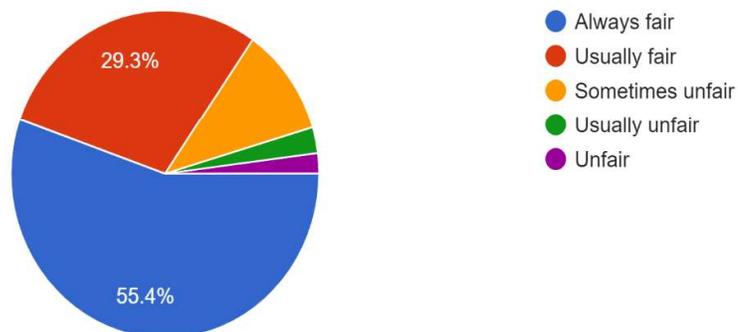


- About punctuality of teachers, 66 % students said that teachers are always punctual for their lectures and 27.4% students said that the teachers are punctual most of the times, 6.6% said that teachers are punctual sometimes or rarely punctual

## Q9.

Fairness of the internal evaluation process by the teachers

567 responses

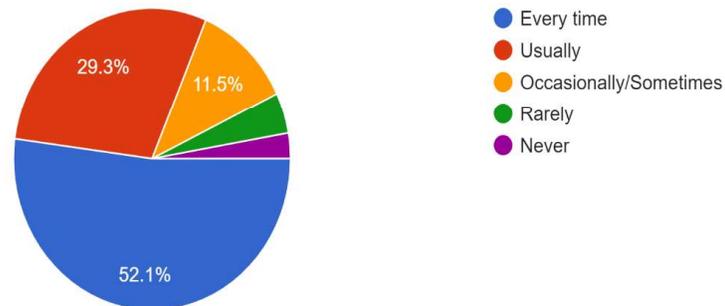


- In the question about the fairness of the internet evaluation process by the teachers, survey form describes that 55.4% students were of the view that evaluation by teachers is always fair , 29.3% students said that teachers are usually fair, 10.8% said that evaluation process was sometimes unfair, whereas 4.5% said teachers were usually unfair

## Q10.

Was your performance in assignments discussed with you?

547 responses

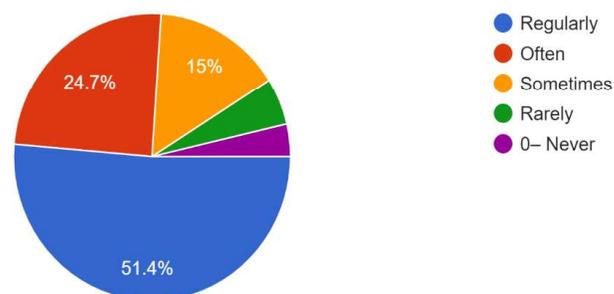


- In this question students 52.1% students said their performance in assignments was every time checked, 29.3% said it was usually checked, whereas 11.5% said performance was checked occasionally and with 7.1% student said that their performance was checked rarely or never.

## Q11.

The institute takes active interest in promoting internship, student exchange, field visit opportunities for students

547 responses

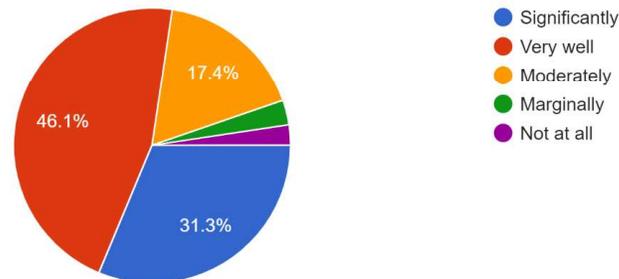


- In this question 51.4% said that the institution takes regular active interest in promoting internships, student exchange, field visit opportunities for students Regular, 24.7% said institution often takes interest, 15% said sometimes, 8.9% said rarely or never takes interest.

## Q.12

The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

547 responses

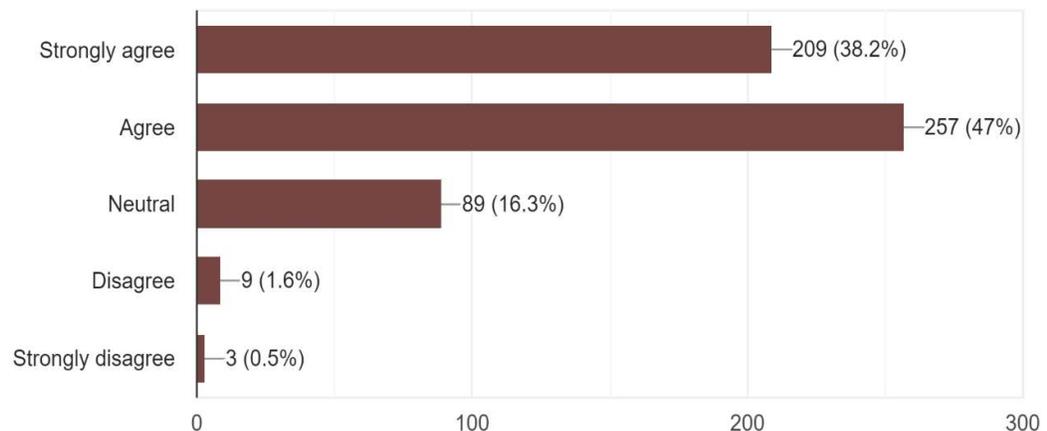


- In the question regarding if the teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth, 31.3% said significantly, 46.1% said very well, 17.4% were of view that institution facilitates moderately, 3% said marginally, 2.2% said not at all.

## Q13.

The institution provides multiple opportunities to learn and grow

547 responses

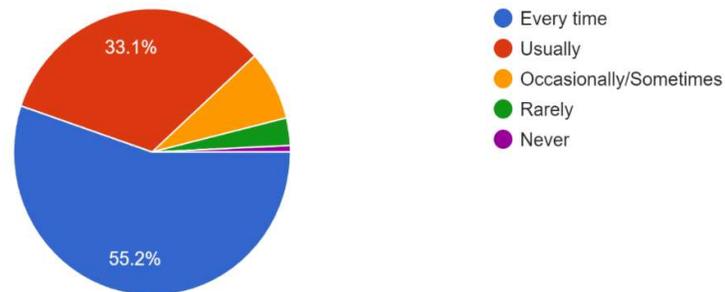


- In this survey, 38.2% students were strongly agreeing that the institution provides multiple opportunities to learn and grow, 47 % agree, 16.3% were Neutral, 1.6% Disagreed and 0.5 students strongly disagreed.

## Q14.

The teachers illustrate the concepts through examples and applications.

547 responses

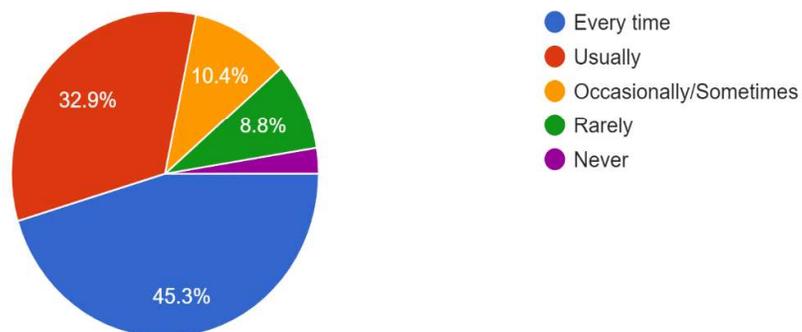


- About the question that if the teachers illustrate the concepts through examples and applications, 55.2% students said every time, 33.1% said usually, 6.2% occasionally, 4% rarely and only 1.5 students said teachers never illustrate the concepts through examples and applications

## Q15.

Teachers are able to identify your weaknesses and help you to overcome them

547 responses

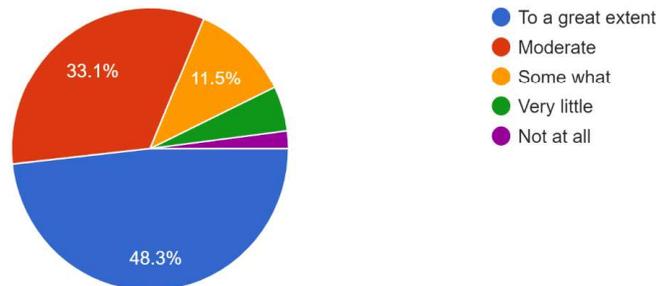


- About 45.3 % students were of the view that teachers are able to identify their weaknesses and help them to overcome them every time, 32.9% said they do so usually, 10.4% said they do occasionally, 8.8% say they do so rarely and 2.6 % said they do so never.

## Q16.

The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

547 responses

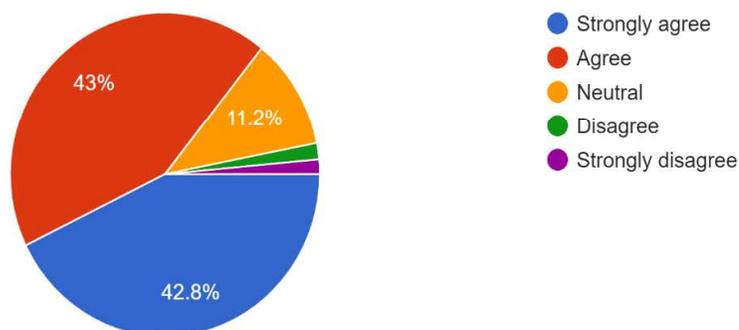


- In this survey, 48.3% students said that the institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences to a great extent, 33.1% said it was moderate, 11.5% were of the view that it was done somewhat, 7.1 said very little or not at all.

## Q17.

Teachers encourage you to participate in extracurricular activities.

547 responses

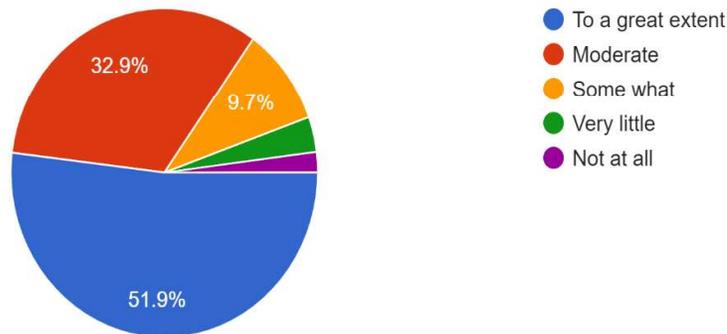


- About 42.8% strongly agreed that the teachers encourage them to participate in extracurricular activities 43% agreed, whereas 11.2% students were neutral and very few students disagreed or strongly disagreed.

## Q18.

Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

547 responses

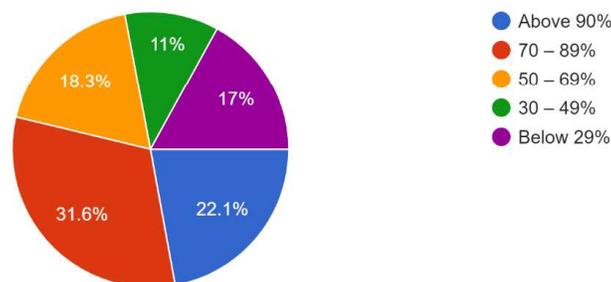


- In the question about efforts made by the institution/ teachers to inculcate soft skills, life skills and employability skills to make students ready for the world of work, 51.9% students said they do to a great extent, 32.9% said moderately, 9.7% were of the view that this is done somewhat and 5.5% said very little or not at all.

## Q19.

What percentage of teachers use ICT tools such as Laptop, LCD projector, Multimedia, etc. while teaching.

547 responses

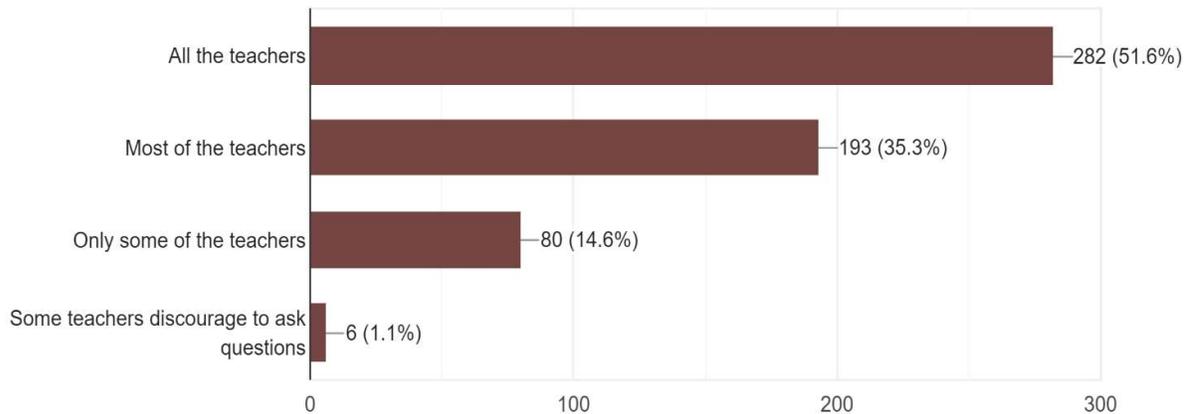


Percentage of teachers use ICT tools such as Laptop, LCD projector, Multimedia, etc. while teaching.	% of students
Above 90%	22.1%
70 -89%	31.6%
50-69%	18.3%
30-49%	11%
Below 30%	17%

## Q20.

Do the teachers encourage participation and discussion in class?

547 responses

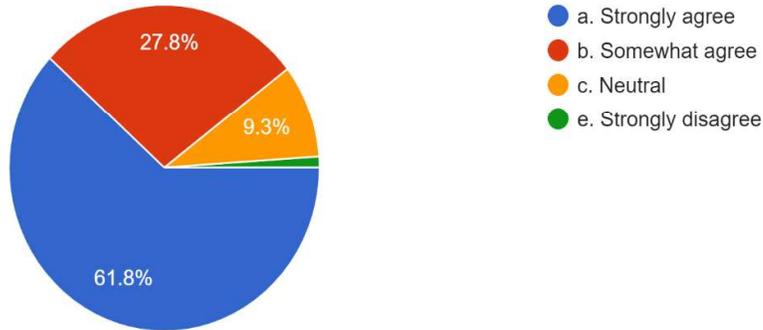


- In this question, 51.6% students said that all the teachers encourage participation and discussion in class, 35.3% students said that most of the teacher encourage, 14.6% said only some of the teachers and only 1.1% students said that some teachers discourage participation and discussion in class.

## Q21.

You always feel connected with learning/teachers/college during COVID-19.

547 responses

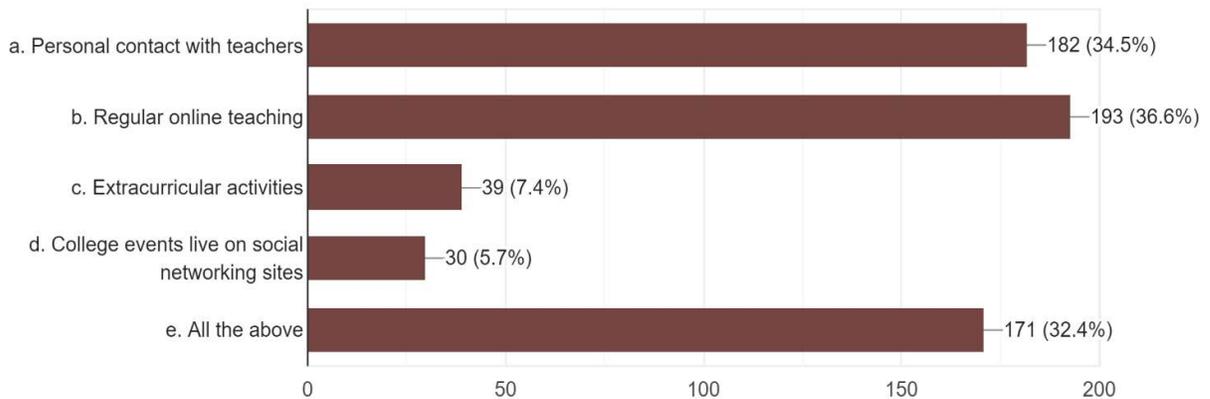


- Here 61.8% students strongly agree that they felt connected with learning/teachers/college during covid-19, 27.8% students somewhat agree, 9.3% students were of neutral view but very tiny number of students 1.1% said that strongly disagree that they felt connected with learning/teachers/college during covid-19

## Q22.

If answer is strongly agree/ somewhat agree then what was the source of connect with learning/teachers/college?

528 responses

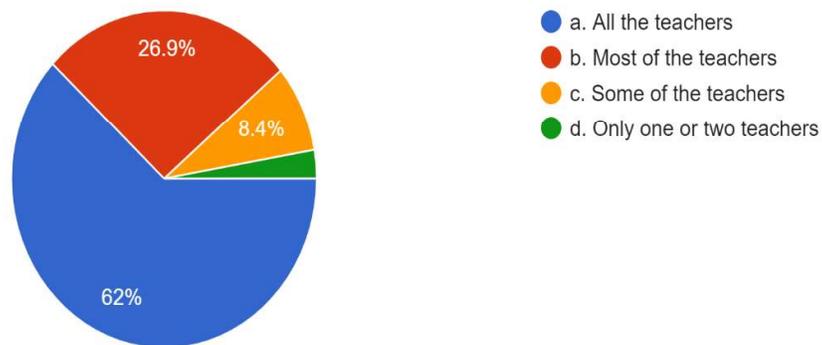


- About feeling connected with learning/teachers/college during covid-19, 36.6% students said they were connected through regular online teaching, 34.5% said they were connected through personal contact with teachers, 7.4% were connected through extra-curricular activities, 5.7% were connected through college events live on social networking sites and 32.4% students were connected through all these media.

### Q23.

Are the online lectures well organized by

547 responses

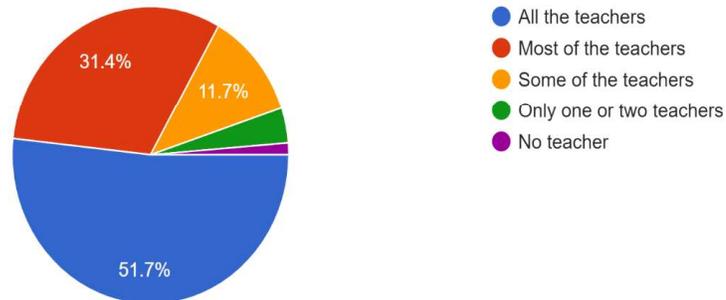


- This survey pointed that 62% students were of the view that all the teachers well organised online lectures, 26.9% said most of the teachers well organised online lectures, 8.4% teachers said only some of the teachers organised well and just 2.7% students said that only one or two teachers organised the online classes well.

## Q24.

Do teachers have friendly & helpful attitude towards the students

547 responses

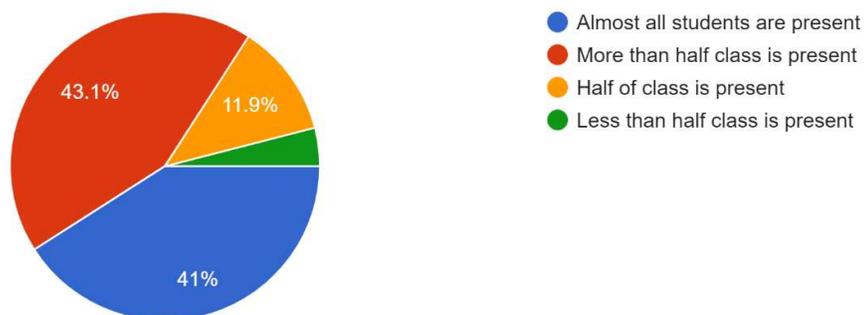


- In this question 51.7% students said that all the teachers have friendly & helpful attitude towards the students, 31.4% said that most of the teachers have friendly & helpful attitude towards the students, 11.7% some of the teachers, 3.4% said only one or two teachers have friendly & helpful attitude towards the students and 1.8% said no teacher have friendly & helpful attitude towards the students.

## Q25.

What is the attendance in class during on-line lectures generally?

547 responses



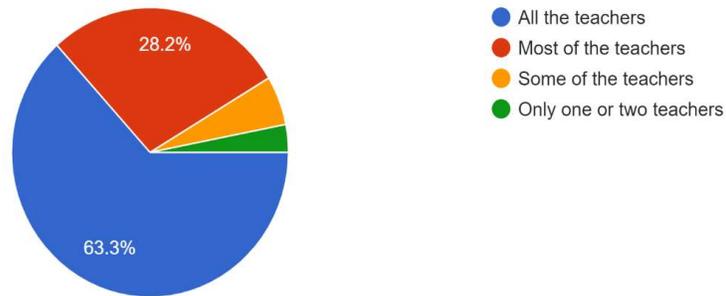
- About the attendance in on-line lectures, 41% students said almost all the students were present during on-line lectures, 43.1% said most of the students were present whereas 11.9% students said half of the class was

present and 4 % students said that less than half class used to be present during on-line classes.

## Q26.

The teachers are very knowledgeable about the topic that is taught.

547 responses

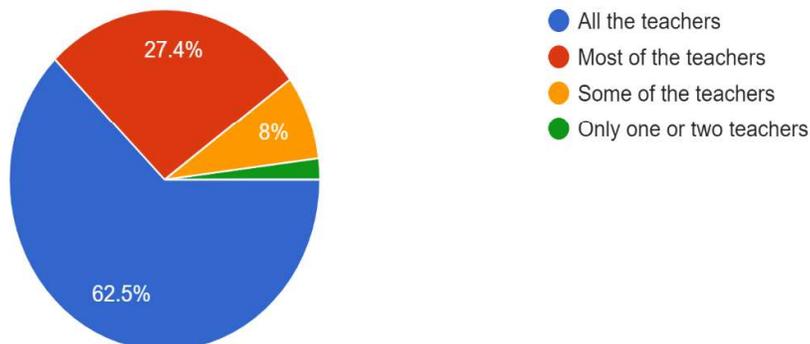


- About the knowledge of teachers, 63.3% students said that all the teachers were knowledgeable, 28.2% said that most of the teachers were knowledgeable, 8.5% said some of the teachers or only one or two teachers were knowledgeable.

## Q27.

The teachers are very good at communication

547 responses

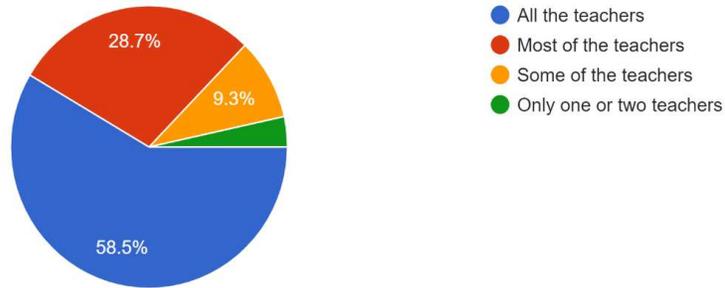


- About communication skills of the teachers, 62.5% students were of the view that all the teachers are very good at communication, 27.4% said

most of the teachers are very good at communication, 8 % were of the view that some of the teachers and 2.1% view that only one or two teachers are very good communication.

## Q28.

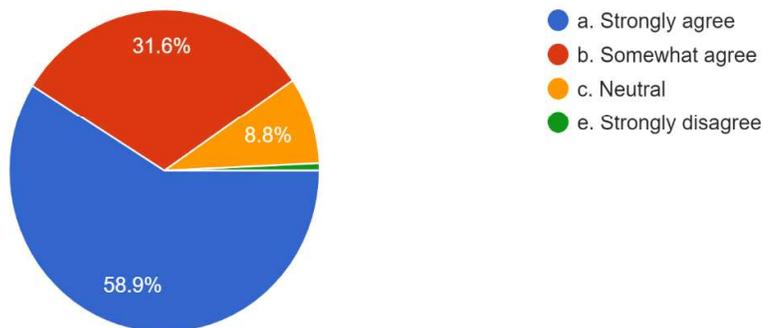
The teachers are motivating and enthusiastic  
547 responses



- In this survey, 58.5% students said that all the teachers are motivating and enthusiastic, 28.7% said most of the teachers are motivating and enthusiastic, 9.3 % students said some of the teachers motivating and enthusiastic and 3.5% said only one or two teachers are motivating and enthusiastic.

## Q29.

The teachers' methods helped in understanding the topic better  
547 responses



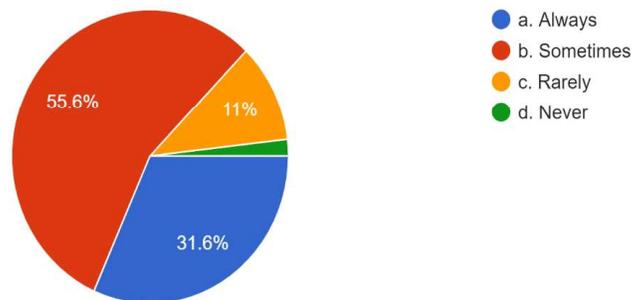
- About 58.9% students strongly agreed that teachers' methods helped in understanding the topic better whereas 31.6% somewhat agreed, 8.8%

students were neutral and very less amount strongly disagree with the statement.

### Q30.

How often do you raise a question in class?

547 responses

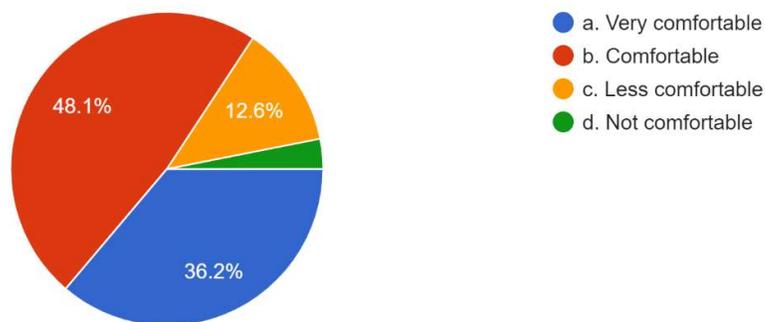


- About this question, 55.6% students said they sometimes raised a question in class, 31.6% said they always raised a question in class, 11% students said they rarely raised a question in class and 1.8% never always raised a question in class

### Q31.

How comfortable are you in raising question/issue in online class?

547 responses



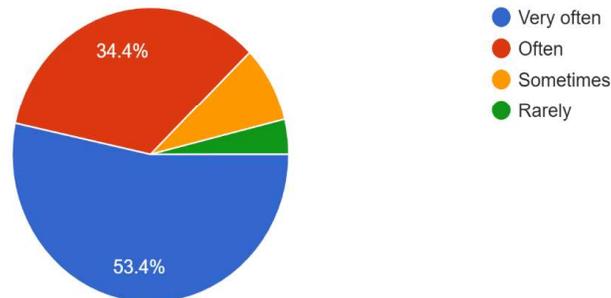
- About comfortable level of raising question in class, 48.1% students said they were comfortable, 36.2% said they were very comfortable of raising

question in class, 12.6% said they were less comfortable and 3.1% said they were not comfortable.

### Q32.

How often teachers respond to your problems/issues once the online class is over?

547 responses

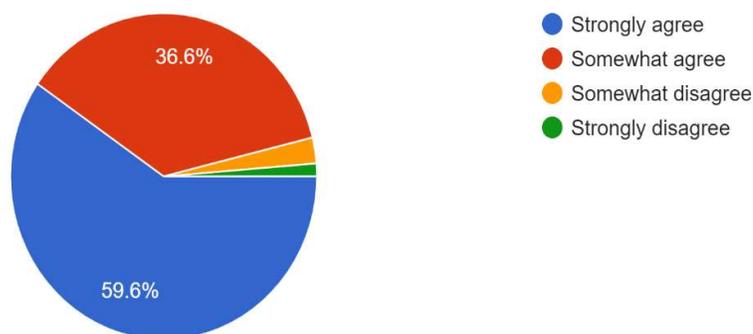


- In response to question that “How often teachers respond to your problems/issues once the online class is over?” 53.4% students said very often, 34.4% said often, 8.5% said teachers sometimes respond to their problems/issues once the online class is over and 3.7% rarely respond to problems/issues once the online class is over.

### Q33.

The class material provided to you is very helpful.

547 responses

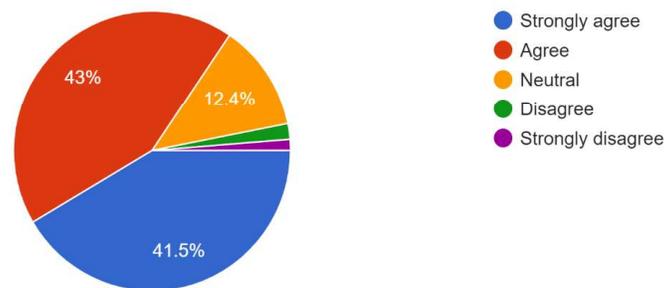


- About 59.6% Students were strongly agreeing that teachers provided helpful material, 36.6% somewhat agreed, 2.1% and 1.7% somewhat disagreed or strongly disagreed

## Q34.

The overall quality of teaching-learning process in your institute is very good.

547 responses



- About the statement that “The overall quality of teaching-learning process in your institute is very good.’ In this survey 43% students were strongly agreeing, 41.6% students agreed, 12.4% students were neutral, 1.6% disagreed and 1.5% strongly disagreed.

## II) ACTION TAKEN REPORT

Following decisions were taken based on student satisfaction survey regarding teaching learning:

- Teachers in-charges will be asked to inspire students so that more students participate in survey.
- An orientation course will be organised for teachers to cover the weaknesses in teaching learning process as pointed by students.
- Feedback on teachers will be taken from students.
- Dean academics will ensure that all the teachers should cover their whole syllabus in time.

- All the teachers should put more efforts in preparing material, all the teachers should be punctual, they should discuss the performance of students after tests/ assignments.
- More efforts will be done to ensure the fairness of the evaluation process like showing answer sheets of end semester examinations to students.
- More students will be sent for internships.
- All the teachers should encourage students and make them comfortable so that they could ask questions in class.
- All the teachers should motivate the students for their holistic development.

**Team IQAC**